

Aviation Department

To: NYC Yellow Taxi Drivers Serving JFK and LGA Airports
From: Michele Delgado, Manager, Ground Transportation
Date: October 8, 2020
Subject: **THE PORT AUTHORITY OF NY & NJ COVID-19 GROUND TRANSPORTATION POLICY – NYC TAXIS**
Copy To: NYTWA, NYC TLC, MTBOT, S. Khella, C. Chu, P. Carbonaro, A. Patel, M. Alshekh Deeb

COVID-19 is impacting our airports and the Port Authority is doing all that is possible to prevent the spread of the coronavirus. The safety and well-being of our passengers, employees and service providers is our number-one priority. In an effort to ensure passengers feel comfortable while traveling, we are requiring the below protocols be followed while servicing our airports.

Face Cover Requirement

- All Taxis Vehicle Operators **MUST** wear a face covering that covers their mouth and nose when picking up a passenger at a Terminal. The face covering must be worn at all times a customer is in the car and when assisting customers outside the car.
- All Taxis passengers **MUST** wear a face covering when getting into a taxi at the Terminal. The face covering must be worn the entire ride.
 - If at any time a passenger voluntarily states they cannot wear a covering, taxi dispatcher will assist in making accommodations.

Cleaning, Health, and Physical Distance Protocols

- All taxi drivers must monitor their health for COVID-19 symptoms and stay home if they are sick or have a fever.
- All taxi drivers must practice healthy hygiene by washing their hands or using hand sanitizer and should not shake hands with any passengers.
- Vehicles should be properly cleaned and disinfected before leaving the Taxi Hold Lots for a trip.
- Group rides (shared or pooled) are not permitted until further notice.
- Avoid handling passenger luggage, unless passenger asks for assistance, then use hand sanitizer before and after the handling of the luggage.
- Everyone must maintain physical distancing when able.
 - Drivers are to keep physical distance between themselves and other drivers in the Taxi Hold Lots and between passengers and Taxi Dispatchers at the Terminals.
 - All passengers must sit in the back of the taxis.
 - If vehicle has a partition, it should be closed when a passenger is in the taxi.
- When possible, set ventilation to “non-recirculated air mode” in both the driver and passenger compartment or open windows.
- All indoor meditation areas are closed until further notice.

Cleaning, Health and Physical Distance Implementation

- Signage will be installed in all holding lots with Cleaning, Health and Physical Distancing Protocols.
- Additional signage/floor decals:
 - All meditation trailers are to be temporarily closed and signed properly
 - Physical distancing signs in all restrooms
- For Drivers, an area will be made available in each hold lot for drivers to self-clean/disinfect their vehicles prior to picking up a fare.
- For Passengers, face cover, hand sanitizer, and disinfecting wipes will be made available:
 - Hand sanitizer will be made available at all taxi lines for passengers.
 - Disinfecting wipes will be made available at all taxi lines for passengers to wipe down high touch areas of the vehicle, e.g. door handle, payment machine, etc.
 - Face covers will be available from the taxi dispatchers as supplies are available.

Enforcement

- Driver fares can be refused if they are not following the above mask requirement.